**BUSINESS REQUIREMENTS**

The key business requirements to guide the development and improvement of the Cura Healthcare Services application, ensuring it meets the needs of both healthcare providers and patients**.**

**1. Patient-Centric Features:**

* Personal Health Records:

Enable patients to securely store and access their health records.

- Allow easy sharing of records with healthcare providers for comprehensive care.

* . Appointment Scheduling:

- Implement a user-friendly appointment scheduling system.

- Provide options for virtual and in-person appointments, considering patient preferences.

* c. Medication Management:

- Include a feature for patients to manage and receive reminders for medications.

- Integrate with pharmacies for prescription refills and tracking.

**2. Training and Support:**

* User Training Resources:

- Develop comprehensive training materials for both patients and healthcare providers.

- Ensure users are proficient in utilizing the application's features.

* Customer Support Channels:

- Establish customer support channels for prompt issue resolution.

- Provide a help desk or chat support for user assistance.

**3.Security and Compliance:**

* Data Security Measures:

- Implement robust security measures to protect patient data.

- Ensure compliance with healthcare data privacy regulations.

* Data Encryption:

- Apply encryption measures to secure user authentication data during transmission.

- Utilize industry-standard encryption protocols to safeguard sensitive information

**4.User Experience and Accessibility:**

* Intuitive User Interface:

- Design a user-friendly interface for both patients and healthcare providers.

- Prioritize simplicity and ease of navigation.

* Accessibility Features:

- Ensure the application is accessible to users with disabilities.

- Implement features such as screen readers and alternative navigation options.

**5. User Authentication and Authorization:**

* User Registration and Identity Verification:

- Facilitate a seamless user registration process.

- Integrate identityverification measures to ensure accurate user information**.**

* Password Policies:

- Enforce strong password policies for user accounts.

- Include requirements for complexity, length**,** and regular password updates.